

Requested Service Activation Date: _____

SECTION 1 - APPLICANT INFORMATION

Application For: (Check One) Business Residence
 Applicant Is: (Check One) Owner Landlord Tenant Agent

Account Name: _____ (Last / Business Name) _____ (First) _____ (MI)

Applicant: _____ (Last) _____ (First) _____ (MI)

Co-Applicant: _____ (Last) _____ (First) _____ (MI)

Service Address: _____ City: _____ State: HI Zipcode: _____

Billing Address: _____ City: _____ State: _____ Zipcode: _____

Business Phone: _____ Home Phone: _____ Other Number: _____

Other Contact: _____ Contact Phone: _____

SECTION 2 - RESIDENTIAL APPLICATIONS ONLY

Social Security No.(s): _____

Employer Name: _____

Employer Address: _____

Owner/Landlord Name: _____

Landlord Address: _____

List Tenant(s): _____ (if applicable)

Former Occupant(s): _____ (if applicable)

SECTION 5 - RATE INFORMATION

Est. Annual Consumption (Gals/Therms): _____

Utility Rate Schedule / NU Bill Class: _____

NU Rate/Gal. (excl. taxes) if applicable: _____

Customer Charge Frequency: _____

Month Quarter Bi-annual Annual

Repeat Visit Charge Quoted: _____

Deposit Amount: _____

SECTION 3 - EQUIPMENT

Water Heater: Gas Electric Solar None

Range: Gas Electric None Pilot Elec Ign

Dryer: Gas Electric None Pilot Elec Ign

Are all the appliances accessible? Yes No

List Other Gas Appliances:

1) _____	4) _____
2) _____	5) _____
3) _____	6) _____

SECTION 6 - CHARGES

Install:	
Call Out Charge:	
Other:	
Other:	
Sub Total:	\$ -
General Excise Tax:	-
Connect / Reconnect / Transfer Fee:	
Total Charges Due:	\$ -

SECTION 4 - CONTRACT DURATION

12 Months

24 Months

Other (enter below) _____

To complete this application for service, a deposit (or proof of credit satisfactory to HAWAII GAS) is required. If mailing in the application form please send it to HAWAII GAS, attention: Customer Relations, at the address of the local office shown on the reverse side. Please include a check or money order for the deposit amount and a copy of the customer's driver's license, state or other photo identification. See reverse side for important information and service terms before signing.

By signing below, I agree to the Utility / Non-Utility Terms and Conditions on the reverse side.

Signature: X _____ Date: _____

Print Name: _____ Title: _____

(Title Required for Business Applicants Only)

COMMENTS

OFFICE USE ONLY:

Application Taken By: _____

Requested Service Installation Date: _____

Account Number: _____

Premise Number: _____

Route Number: _____

Number of Bills: _____

Bill Class: _____

Delivery Type (check one): WCL BOD COD

Fuel Type (check one): SNG LPG HI-O

Verified Photo ID: Yes No

DEPOSIT INFORMATION

Deposit Received: Yes - Full Yes - Partial No

Deposit Payment Method: Check Cash Money Order

Check #: _____ Bank: _____

Amt. Paid: _____ Date Paid: _____

If applicable, check one

Motor Vehicle Tax

Off Highway On Highway Exempt

Sales Tax

Retail Wholesale

Check if applicable: Sure Pay Credit App Guarantor

Customer switching from (if applicable): U Gas NU Gas Electric Other

Indicate Service Type: Utility Check One Non-Utility

LPG Purchase Agreement: Yes No

TMK Number: _____

UTILITY ACCOUNTS - NOTICE

Utility Gas service is provided in accordance with and subject to The Gas Company, LLC, dba HAWAIIIGAS's, utility Tariff, Rules and Rate Schedules as filed with and approved by the Public Utilities Commission, State of Hawai'i (the "Commission"), which are subject to such changes or modifications as the Commission may, from time to time, direct in the exercise of its jurisdiction. Customer acknowledges being informed of the alternative rate schedules that may be applicable to the type of gas service being requested, and it is the Customer's responsibility to choose the rate schedule that best meets the Customer's needs.

A COPY OF HAWAIIIGAS'S CURRENT TARIFF, RULES AND RATE SCHEDULES IS AVAILABLE FOR REVIEW AT ANY OF THE OFFICES LISTED BELOW OR MAY BE VIEWED ON OUR WEBSITE AT WWW.HAWAIIIGAS.COM.

CUSTOMERS ARE REMINDED OF THE FOLLOWING:

1. All customers are required to comply with the Tariff, Rules and Rate Schedules applicable to HAWAIIIGAS, or the terms of their chosen rate schedule and any applicable contract entered into by customer with HAWAIIIGAS.
2. If more than one customer applies for gas service, each will be equally responsible for the entire bill.
3. To give advance notice to HAWAIIIGAS of any material changes in the amount of gas they expect to use or the type of appliances they have installed to allow for correct meter sizing and Customer's consideration of alternative rate options.
4. To request information on the various rate options available from the office on the island where gas service is received.
5. Prior to receiving gas service, Customers will establish or re-establish (as the case may be) their credit to HAWAIIIGAS's satisfaction.
6. HAWAIIIGAS reserves the right to require, at any time while providing gas service to customer, that customer furnish a deposit as security to guarantee payment of gas bills. Customers must advise HAWAIIIGAS of any changes in ownership, occupancy, management, or type of business operations, or any change of address, for purposes of billing and/or deposit return.
7. HAWAIIIGAS may discontinue gas service for, among other things, non-payment of bill, existence of a hazardous condition, non-compliance with HAWAIIIGAS's rules and contracts, if continued service would be detrimental to other persons and/or property, and/or for failure to provide reasonable and safe access.
8. Bills are due upon presentation. A late charge of 1% per month will be applied on any balance unpaid for more than 20 days from the billing date.
9. To give prior notice at least two (2) business days before vacating Customer's premises or discontinuing service. Customer is responsible for all gas and other services received prior to such notice of termination.
10. Not to attempt or allow anyone else to adjust, connect, disconnect, relocate, turn on or otherwise tamper with HAWAIIIGAS's equipment and to notify HAWAIIIGAS promptly of any known damage to or malfunction of HAWAIIIGAS equipment located on Customer's premises.
11. HAWAIIIGAS has no duty to inspect Customer-owned gas piping, appliances or apparatus. Customer is solely responsible for maintaining and servicing any Customer-owned gas piping, appliances or other apparatus.
12. HAWAIIIGAS has the right to enter Customer's premises at all reasonable hours for the purpose of providing gas service or the exercise of HAWAIIIGAS's rights at law or as provided for in its Tariff, Rules and Rate Schedules.

NON UTILITY ACCOUNTS - TERMS AND CONDITIONS

(The following Terms and Conditions are applicable only when Customer has NOT entered into a LPG Agreement with HAWAIIIGAS.)

NOTE: Non-Utility gas service is not regulated by the Public Utilities Commission, State of Hawaii.

HAWAIIIGAS and the Customer whose signature or whose representative's signature appears on the front hereof, effective upon date of Equipment installation, hereby agree as follows:

1. Description of Equipment Provided. HAWAIIIGAS shall provide all labor and equipment (which may include a tank or cylinder, meter, medium pressure piping, gauges and a regulator), as it deems necessary (the "Equipment"), to provide gas service to Customer up to HAWAIIIGAS's regulator or billing meter, whichever is farthest from HAWAIIIGAS's tank/cylinder. It shall be Customer's responsibility to provide all necessary labor and/or materials to receive gas service after HAWAIIIGAS's regulator or meter.
2. Condition of Equipment Upon Return. Customer shall return Equipment provided by HAWAIIIGAS at the termination of this Agreement in the same condition as it was upon installation, normal wear and tear excepted, and shall reimburse HAWAIIIGAS for any damage to same, except for damage caused by HAWAIIIGAS.
3. Gas Service and Customer Charge. HAWAIIIGAS shall issue an invoice to Customer for the Customer Charge, gas service and other miscellaneous charges incurred during the billing period for payment by Customer to HAWAIIIGAS. Upon notice to Customer, HAWAIIIGAS may, in its sole discretion, adjust the Customer Charge at any time.
4. Fees, Taxes, and Late Payments. Customer shall pay to HAWAIIIGAS the Installation Fee, Permit Fee and General Excise Tax (4.712% for O'ahu; 4.166% for Neighbor Islands), as applicable. Accounts not paid by the due date are considered delinquent, and may be subject to late payment fees of 1% per month and/or disconnection of gas service.
5. Right to Refuse Service. Customer recognizes HAWAIIIGAS's right to refuse service or cease gas deliveries if any part of the Customer's gas piping, appliances, or apparatus is deemed unsafe by HAWAIIIGAS's employees, or if continued service would be detrimental to HAWAIIIGAS's Equipment or the gas service being furnished to other customers in the vicinity or those supplied by the same distribution system, or in cases of fraud or abuse, or for failure to establish or re-establish good credit to the reasonable satisfaction of HAWAIIIGAS.
6. Termination by HAWAIIIGAS. In addition to and not in lieu of any other remedies available to HAWAIIIGAS by contract, law, or otherwise, HAWAIIIGAS may terminate this Agreement without notice if Customer breaches any of the Terms and Conditions of this Agreement.
7. Termination by Customer. Customer may terminate service by giving HAWAIIIGAS prior notice at least two (2) business days before the Termination Date (defined below).
8. For Tank Account Customers. HAWAIIIGAS shall prorate the prepaid Customer Charge for any remaining full month(s). HAWAIIIGAS shall credit the price paid by Customer for the gas remaining in the returned tank(s) and the remaining prorated portion of the Customer Charge to the Customer's closing bill. HAWAIIIGAS shall refund any credit balance due Customer after closing the account.
9. For Cylinder Customers. HAWAIIIGAS shall credit the price of the gas returned only if returned in a full 100-lb. cylinder. HAWAIIIGAS shall prorate the prepaid Customer Charge for any remaining full month(s). HAWAIIIGAS will show all credits on the Customer's closing bill. HAWAIIIGAS shall refund any credit balance due Customer after the account is closed.
10. Equipment Ownership & Maintenance. Title and risk of loss to the Equipment shall, at all times, remain with HAWAIIIGAS and HAWAIIIGAS shall be responsible for the maintenance of the Equipment. Customer agrees neither to attempt to adjust, fix, connect, disconnect, relocate, turn on, or do any maintenance work on the Equipment nor to allow any other person, or entity to do so other than HAWAIIIGAS or whomever HAWAIIIGAS has authorized. Customer shall allow HAWAIIIGAS' agents or employees to enter upon Customer's premises to inspect, adjust, fix, exchange, install, deliver, connect, disconnect or perform maintenance work on the Equipment at any reasonable time. Customer shall promptly notify HAWAIIIGAS if the Equipment malfunctions. Customer further agrees not to do or permit anything to be done to the prejudice of HAWAIIIGAS's title and ownership of the Equipment, and to comply with all laws, ordinances, and acknowledges that it does not have any option to purchase the Equipment.
11. Restrictions on Use of Equipment. HAWAIIIGAS shall provide the Equipment for use by Customer so long as Customer purchases the gas stored therein from HAWAIIIGAS, maintains a current account with HAWAIIIGAS, and complies with the terms and conditions hereof. Customer shall store only gas sold by HAWAIIIGAS in the Equipment.
12. Recovery of Equipment. Upon the termination of service, Customer shall allow HAWAIIIGAS, or any of its agents or employees or any sheriff or law enforcement officer to take immediate possession of the Equipment, including all gas contained therein, without demand, and for such purposes shall allow them to enter upon the premises to remove the Equipment without being subject to charges or claims of trespass. Customer hereby waives any and all claims against HAWAIIIGAS, its agents and employees for damage to Customer's property or premises resulting from removal or replacement of the Equipment, provided such damage was reasonably necessary to enable HAWAIIIGAS to remove or exchange such Equipment.
13. Indemnity. Customer shall indemnify, defend and hold HAWAIIIGAS harmless from and against all claims, suits or liability in any way arising out of or connected with the use of the Equipment or any appliances or gas used in connection therewith or the breach by Customer of any of these Terms and Conditions in this Agreement herein, unless caused by HAWAIIIGAS's negligence.
14. Term. The term of this Agreement shall be as provided in Section 4 of the Non-Utility Service Application Form and shall commence on the first day service is provided to Customer's account and end on 12th month, 24th month, or other period specified in said form ("Initial Term"). Upon expiration of the Initial Term, the Agreement shall automatically renew for successive twelve (12) month periods ("Renewal Period") unless Customer gives written notice of its intent to terminate at least two (2) days prior to the expiration of the Initial Term or any Renewal Period. If Customer terminates this Agreement prior to the end of the Initial Term or any Renewal Period, in addition to any other remedies available to HAWAIIIGAS, Customer shall pay an amount equal to the sum of Customer's average monthly consumption of gas, multiplied by the number of months, or fraction thereof, remaining in the Initial Term or Renewal Period (as the case may be) multiplied by the Customer's current rate for service.
15. Performance and Assignment. HAWAIIIGAS's right to require strict performance by Customer shall not be affected by any prior waiver or course of dealing. Customer shall not assign this Agreement without first receiving the prior written consent of HAWAIIIGAS. These Terms and Conditions represent the final agreement between HAWAIIIGAS and Customer, and no other agreements shall be binding unless in writing and signed by the parties.
16. Successors and Assigns. These Terms and Conditions shall be binding on the parties, their respective heirs, successors, personal representatives and assigns.

CORRESPONDENCE ADDRESSES FOR HAWAIIIGAS LOCAL OFFICES

O'ahu	Hilo	Kona	Kaua'i	Maui, Moloka'i & Lāna'i
P.O. Box 3000	945 Kalaniana'ole Ave.	74-5564 Kaiwi St.	3990 Rice St.	70 Hāna Highway
Honolulu HI 96802-3000	Hilo HI 96720	Kailua-Kona, HI 96740	Līhu'e, HI 96766	Kahului HI 96732
Phone: 808-535-5933	Phone: 808-935-0021	Phone: 808-329-2984	Phone: 808-245-3301	Phone: 808-877-6557
Fax: 808-535-5932	Fax: 808-969-9134	Fax: 808-329-9153	Fax: 808-246-9581	Fax: 808-877-0758